



OFFICE OF THE GOVERNOR
DEPARTMENT FOR LOCAL GOVERNMENT

Steven L. Beshear
Governor

1024 Capital Center Drive, Suite 340
Frankfort, Kentucky 40601
Phone (502) 573-2382
Fax (502) 573-2939
Toll Free (800) 346-5606
www.dlg.ky.gov

Tony Wilder
Commissioner

September 11, 2009

Bergeron Emergency Services, Inc.
19612 S.W. 69th Place
Ft. Lauderdale, Fl 33332

Dear Mr. Bergeron,

On behalf of the Commonwealth of Kentucky and its municipalities, I would like to commend you on a job well done in the counties of Ballard, Christian, Hart, Hardin, Grayson and Logan. The ice storm in January was the largest disaster in our state's history and your knowledgeable staff helped us through the plethora of documentation that emanated from not only your operations but also our local work forces'. Indeed, the collaboration between your firm and our local work force was key to a successful operation we hope never to have to deal with again.

The ice storm left much of the state in complete ruin. Upon notification, your firm immediately responded and worked tirelessly to assist both our Project Managers in the field and our municipal representatives responsible for the many facets such an operation demands. Because of the partnership between our Kentucky Transportation Cabinet and Bergeron, we were able to maximize our reimbursement from the FHWA and FEMA, the federal funding agencies for this massive project. Your adherence to all local, state and federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked.

Subsequent to your award in the aforementioned counties for operations detrimental to our recovery, Bergeron Emergency Services regularly communicated with us even when communications were crippled and made itself flexible to the rapidly changing conditions, including assisting us with the restoration of both Pennyrile and Rough River Dam State Parks, two of the largest and most precious parks in our state.

In closing, I would like to thank you and your staff for working so closely with our staff. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Tony Wilder".

Tony Wilder
Commissioner



Terry Martin
Hart County Judge Executive

Hart County Fiscal Court
200 Main Street
P. O. Box 490
Munfordville, KY 42765

May 12, 2009

270-524-5219
270-524-9732 fax

Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 69th Place
Pembroke Pines, Fl. 33332

Gary Gardner
First District Magistrate

Re: Kentucky Ice Storm 2009, Hart County Debris Operations for the Kentucky Transportation Cabinet

Melvin Perkins
Second District Magistrate

Dear Mr. Bergeron,

Ronald Riordan
Third District Magistrate

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced. We were especially pleased to have experienced the immediate response and professionalism displayed by your company following the termination of the DRC Emergency Services, LLC (DRC) contract. The initial contractor hired for Hart County operations by the KYTC (DRC) set the project commencement back by at least 11/2 weeks prior to their departure.

Franklin Turner
Fourth District Magistrate

Upon initiation of your contract by the KYTC and arrival of your crews, we began to realize that a management staff knowledgeable of the debris management process and adequate resources were now in place to begin our project. Moreover, not only were we able to begin our project, we still completed prior to deadlines set by the KYTC to bring our recovery to an expeditious closure. Your crews and staff were totally committed to the project from their arrival to the closeout.

Don Kessinger
Fifth District Magistrate

In closing, we would like to add that it has been a pleasure to work with each and every one of you. The team effort between Bergeron, KYTC monitor's and staff, Mr. JR Gray (Project Manager) and the subcontractors on this project were the keys to a successful project. We find this extremely gratifying based on the initial delays we encountered. Nonetheless, we all wrapped our hands around the challenge and overcome the issues to do what had to be done. Please feel free to have anyone who may find themselves in a similar disaster situation to call me for a reference at (270)524-5219.

Sue Gardner
Hart County Treasurer

Sincerely,

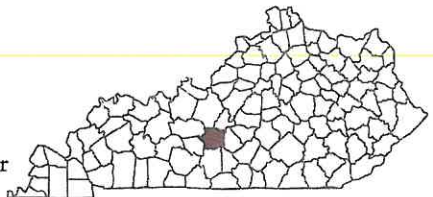
A handwritten signature in black ink, appearing to read "Terry Martin".

Terry Martin
Hart County Judge Executive

Cherryl Brewer
Hart County Fiscal Court Clerk

Paula S. Day
Hart County Finance Officer

Hart Fiscal Court is an Equal Opportunity Employer



Hart County is an Equal Opportunity Employer



TRANSPORTATION CABINET

Department of Highways District 4 Office
634 East Dixie
P.O. Box 309
Elizabethtown, KY 42702
(270) 766-5066

Steven L. Beshear
Governor

Joseph W. Prather
Secretary

May 21, 2009

Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Dear Mr. Bergeron:

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced.

Upon initiation of your contract by the KYTC and arrival of your crews, we began to realize that a management staff knowledgeable of the debris management process and adequate resources were now in place to begin our project. Your crews and staff were totally committed to the project from their arrival to the closeout. The County was faced with many operational issues that your company and KYTC representatives collaborated on to bring resolve. The KYTC has not seen an ice storm of this magnitude and the assistance your company brought to the table was paramount in our recovery.

In closing, we would like to add that it has been a pleasure to work with each and every one of you. The team effort between Bergeron, the KYTC monitors and staff, Mr. Josh Brooks and Mr. Dave Fernandez (Project Managers) and the subcontractors on this project were the keys to a successful project. We all wrapped our hands around the challenge and overcame the issues to do what had to be done. Please feel free to have anyone who may find themselves in a similar disaster situation to call me for a reference.

Sincerely,

A handwritten signature in black ink that reads "Ashley Higdon".

Ashley Higdon
Superintendent II, Grayson County



An Equal Opportunity Employer M/F/D



TRANSPORTATION CABINET

Department of Highways District 2 Office
1840 North Main Street
P.O. Box 600
Madisonville, KY 42431-5003
(270) 824-7080

Steven L. Beshear
Governor

Joseph W. Prather
Secretary

May 20, 2009

Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Re: Kentucky Ice Storm 2009, Christian County Debris Operations for the Kentucky Transportation Cabinet

Dear Mr. Beregeron,

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced. During your company's contract and performance period in Christian County, many milestones were reached which contributed to an expedient operation. Some of those milestones are as follows:

Bergeron Emergency Services immediately responded and commenced debris cleanup operations in Christian County on February 19, 2009. In the first seven days of operations, there were a total of three crews, which consisted of nine (9) trucks and eighteen (18) workers. As crew forces were increased, production levels steadily increased over the next five weeks.

The number of crews eventually reached eleven (11), which yielded thirty-six (36) trucks and over fifty (50) workers. On our most productive day, we hauled 257 loads which equated to approximately 13,000 cubic yards of debris that was removed from State and County roads. As of Bergeron's completion date on April 30, 2009, our total cubic yardage of debris removed, from our section of the County, was 251,501 and the total for both contractors (Christian County split the county between two contractors) was 387,845 yards.

In closing, we would like to add that it has been a pleasure to work with each and every one of you. We feel based on your company's performance and the manner in which the job was executed; we are well on our way from recovering from this devastating event. The team effort between Bergeron, the KYTC monitor's and staff, Mr. Casey Hojara (Project Manager) and the subcontractors on this project was the key to an expeditious recovery.

Please feel free to have anyone who may find themselves in a similar disaster situation to call me for a reference.

Sincerely,

A handwritten signature in black ink that reads "Gary R. Hill".

Gary R. Hill, P.E.
Monitor for Christian County



An Equal Opportunity Employer M/F/D



TRANSPORTATION CABINET

Frankfort, Kentucky 40622
www.kentucky.gov

Steven L. Beshear
Governor

Joseph W. Prather
Secretary

June 30, 2009
Bergeron emergency services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Dear Mr. Bergeron:

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response from the crippling ice storm we recently faced.

Upon initiation of your contract by the KYTC and arrival of your crews, we began to realize that a management staff knowledgeable of the debris management process and adequate resources were now in place to begin our project. Bergeron realized in April that there were some management issues and some changes in staff were to be made and did so accordingly to completed this project. Your crews and staff were totally committed to the project from their arrival to the closeout. The County was faced with many operational issues that your company and KYTC representatives collaborated on to bring resolve. The KYTC has not seen an ice storm of this magnitude and the assistance your company brought to the table was paramount in our recovery.

In closing we would like to add that it has been a pleasure to work with each and every one of you. The team effort between Bergeron, the KYTC monitors and staff Mr. Dave Fernandez [Senior Project Manager] and the sub-contractors on this project were keys to a successful project. We overcame issues and did what had to be done.

Sincerely,

Phillip Morris
Superintendent II, Ballard County

A handwritten signature in cursive script, appearing to read "P. Morris".

Bill Hook
Superintendent 1, Ballard County

A handwritten signature in cursive script, appearing to read "Billy Gene Hook".



TRANSPORTATION CABINET

Frankfort, Kentucky 40622
www.kentucky.gov

Steven L. Beshear
Governor

Joseph W. Prather
Secretary

May 20, 2009

Mr. Ronald Bergeron
Bergeron Emergency Services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Re: Kentucky Transportation Cabinet; Ice Storm 2009 Debris Removal Operations for Hart County

Dear Mr. Bergeron,

Please accept this letter of recommendation for Bergeron Emergency Services, Inc. Your staff assigned to the Hart County operation made significant contributions to the success of our debris cleanup. We have found Bergeron to be responsive and professional in all aspects of their work.

We found your Project Manager, Mr. JR Gray, to be willing to 'go the extra mile' and displayed experience and professionalism throughout the project. Your staff was a constant presence on the project to address any citizen or KYTC concerns.

In summary, our experience with Bergeron Emergency Services, Inc. has been very positive. We would recommend your company, without hesitation, to any entity that may find themselves in a situation requiring your services. Thank you again and I can be reached at (270)-524-4421.

Sincerely,

A handwritten signature in blue ink that reads "Todd A. Lawler".

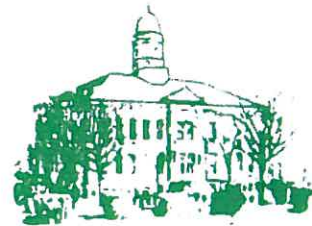
Todd Lawler
Superintendent II
KYTC Hart County

**BALLARD COUNTY
MAGISTRATES**

FARRY COOPER
BOB RENTROW
MARTIN FLOURNOY
STEVE COOPER
BET MARSHALL

VICKIE VINIARD

Ballard County Judge/Executive
P.O. Box 276 • 437 Ohio Street
Wickliffe Kentucky 42087



FAX (270)335-3010
Phone (270) 335-5176

June 29, 2009

Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Dear Mr. Bergeron:

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced.

Upon initiation of your contract by the KYTC and arrival of your crews, we began to realize that a management staff knowledgeable of the debris management process and adequate resources were now in place to begin our project. Your crews and staff were totally committed to the project from their arrival to the closeout. The County was faced with many operational issues that your company and KYTC representatives collaborated on the bring resolve. The KYTC has not seen an ice storm of this magnitude and the assistance your company brought to the table was paramount in our recovery.

In closing, we would like to add that it has been a pleasure to work with each and every one of you. The team effort between Bergeron, the KYTC monitors and staff, Mr. Dave Fernandez (Senior Project Manager) and the subcontractors on this project were the keys to a successful project. We all wrapped our hands around the challenge and overcame the issues to do what had to be done. Please feel free to have anyone who may find themselves in a similar disaster situation to call me for a reference.

Sincerely,

Vickie Viniard
Ballard County Judge Executive

Christian County Road Department

2701 Russellville Road
Hopkinsville, Kentucky 42240
Phone: 270-887-4122 | Fax: 270-887-2794

CHUCK CHAMBERS
DIRECTOR OF PUBLIC WORKS

Mailing Address:
515 WEBER STREET

April 27, 2009

Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 69th Place
Pembroke Pines, FL 33332

Re: Kentucky Ice Storm 2009, Christian County Debris Operations for the Kentucky Transportation Cabinet

Dear Mr. Beregeron,

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced. During your company's contract and performance period in Christian County, many milestones were reached which contributed to an expedient operation. Some of those milestones are as follows:

Bergeron Emergency Services immediately responded and commenced debris cleanup operations in Christian County on February 19, 2009. In the first seven days of operations, there were a total of three crews, which consisted of nine (9) trucks and eighteen (18) workers. As crew forces were increased, production levels steadily increased over the next five weeks.

The number of crews eventually reached eleven (11), which yielded thirty-six (36) trucks and over fifty (50) workers. On our most productive day, we hauled 257 loads which equated to approximately 13,000 cubic yards of debris that was removed from State and County roads. As of Bergeron's completion date on April 30, 2009, our total cubic yardage of debris removed, from our section of the County, was 251,501 and the total for both contractors (Christian County split the county between two contractors) was 387,845 yards.

In closing, we would like to add that it has been a pleasure to work with each and every one of you. We feel based on your company's performance and the manner in which the job was executed; we are well on our way from recovering from this devastating event. The team effort between Bergeron, the KYTC monitor's and staff, Mr. Casey Hojara (Project Manager) and the subcontractors on this project was the key to an expeditious recovery.

Please feel free to have anyone who may find themselves in a similar disaster situation to call me for a reference.

Sincerely,



Chuck Chambers
Christian County



TRANSPORTATION CABINET

Steven L. Beshear
Governor

Frankfort, Kentucky 40622
www.kentucky.gov

Joseph W. Prather
Secretary

June 29, 2009

To Whom It May Concern:

In late January 2009, the State of Kentucky was hit with a devastating ice storm that caused wide spread damage and generated a significant amount of tree related debris along our roadway system. The Kentucky Transportation Cabinet (KYTC) immediately put in place a debris removal contract for each county affected throughout the State. This debris removal contract included removal of hangers, leaners and debris existing along our maintained right-of-way that followed FEMA protocol and specifications. I had the opportunity to oversee the work of this debris removal in Ballard County where the services of Bergeron Emergency Services were utilized in accordance with the KYTC debris removal contract. The amount of debris along our state roadway system in Ballard County totaled over 250,000 cubic yards upon completion by Bergeron. Throughout the course of this project I worked closely with Bergeron representatives to ensure that all FEMA guidelines were being adhered to, that safety was always a primary focus to all parties involved, that Bergeron was adequately addressing all affected areas in Ballard County for KYTC, and most importantly that our customer, the public, was receiving a quality product. Several obstacles were encountered through the early part of the debris removal process but through the guidance and coordination of Mr. Dave Fernandez, operations improved and we began to see production in a positive direction. The Bergeron staff was very accommodating and kept in constant contact with all applicable KYTC staff as to work progression, work changes, specific needs, etc. All paperwork was submitted promptly and any requests made by KYTC were addressed in a timely fashion. The project staff took great pride in their work and made a superb effort at ensuring our needs were met on a daily basis.

In closing, I would highly recommend Bergeron Emergency Services for any future debris removal projects and am glad I have had the opportunity to work with them during our recent disaster.

Sincerely,

A handwritten signature in black ink that reads "Kyle M. Poat, P.E.".

Kyle M. Poat, P.E.
Transportation Engineer Supervisor – Paducah Section
KY Dept. of Highways – District One
Paducah, KY



STEVEN L. BESHEAR
GOVERNOR

PENNYRILE FOREST STATE RESORT PARK

DEPARTMENT OF PARKS
TOURISM, ARTS AND HERITAGE CABINET
20781 PENNYRILE LODGE ROAD
DAWSON SPRINGS, KY. 42408
PHONE 270-797-3421
FAX 270-797-3413
www.parks.ky.gov

MARCHETA SPARROW
SECRETARY

GERRY VAN DER MEER
COMMISSIONER

May 31, 2009

Dear Mr. Bergeron,

This letter of recommendation is being written to commend you and your staff for the exemplary efforts displayed during our response and recovery from the crippling ice storm we recently faced. During your company's contract and performance period in Christian County, many milestones were reached which contributed to an expedient operation.

Although your company was not directly contracted to assist in clean up efforts within the Pennyrile Lodge State Park, your company graciously assisted Park officials along with KYTC monitors and staff to expeditiously complete the work.

In closing, we would like to add that it has been a pleasure to work with each and everyone of you. We feel based upon your company's performance and the manner in which the job was executed we are well on our way from recovering from this devastating event. The team effort between Bergeron, the KYTC monitor's and staff, Mr. Casey Hojara (Project Manager) and the subcontractors on this project was the key to expeditious recovery.

Please feel free to have anyone who may find themselves in a similar disaster situation call me for a reference.

Sincerely,

Peter Bowles
Manager, Pennyrile Forest State Park



STEVEN L. BESHEAR
GOVERNOR

COMMERCE CABINET
DEPARTMENT OF PARKS

MARCHETA SPARROW
SECRETARY

ROUGH RIVER DAM STATE RESORT PARK
450 LODGE ROAD
FALLS OF ROUGH, KY 40119
270-257-2311
270-257-8682

JAMIE LINK
DEPUTY SECRETARY
ACTING COMMISSIONER

To: Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 6th Place
Pembroke, FL 33332

Dear Mr. Bergeron:

I would like to thank you and your people for managing to work through all the bad weather, one bad crew, and other delays in helping to get our State Park back in a working condition.

This has been a tough start to a resort season and the ice storm was bad enough when we had to take on the second storm with a lot of damaging winds.

Once your people got lined out and were able to start work they did an effective job and worked closely with our maintenance people to get the Clean-up completed as quickly as possible and the work was completed with as little inconvenience to our guest, as possible, and we appreciate their efforts in this area.

We recommend your people because they were good communicators when there were too many chiefs and not enough information to provide good directions during a very difficult time. Your people endured and provided good support and got the job done in a professional and timely manner.

Like Mr. Higdon, we would give a strong recommendation to your companies handling of this situation and recommend your company as capable of getting the job done in the future.

Sincerely,


Chuck Tempfer
Park Manager