

OFFICE OF THE GOVERNOR DEPARTMENT FOR LOCAL GOVERNMENT

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Tony Wilder Commissioner

September 11, 2009

Bergeron Emergency Services, Inc. 19612 S.W. 69th Place Ft. Lauderdale, Fl 33332

Dear Mr. Bergeron,

On behalf of the Commonwealth of Kentucky and its municipalities, I would like to commend you on a job well done in the counties of Ballard, Christian, Hart, Hardin, Grayson and Logan. The ice storm in January was the largest disaster in our state's history and your knowledgeable staff helped us through the plethora of documentation that emanated from not only your operations but also our local work forces'. Indeed, the collaboration between your firm and our local work force was key to a successful operation we hope never to have to deal with again.

The ice storm left much of the state in complete ruin. Upon notification, your firm immediately responded and worked tirelessly to assist both our Project Managers in the field and our municipal representatives responsible for the many facets such an operation demands. Because of the partnership between our Kentucky Transportation Cabinet and Bergeron, we were able to maximize our reimbursement from the FHWA and FEMA, the federal funding agencies for this massive project. Your adherence to all local, state and federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked.

Subsequent to your award in the aforementioned counties for operations detrimental to our recovery, Bergeron Emergency Services regularly communicated with us even when communications were crippled and made itself flexible to the rapidly changing conditions, including assisting us with the restoration of both Pennyrile and Rough River Dam State Parks, two of the largest and most precious parks in our state.

In closing, I would like to thank you and your staff for working so closely with our staff. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Tony Wilder Commissioner