



Dear Mr. Bergeron,

On Behalf of the Volusia County School Board District, I would like to commend you on a job well done. Hurricane Matthew, which made landfall in October 2016, was the first Major Hurricane to hit Florida in over 10 years. Hurricane Matthew left wide spread damage to schools all across Volusia County. Bergeron worked tirelessly to assist our field personnel and in house management with many facets of the operation. Because of the relationship between our School Board and Bergeron, we were able to maximize our reimbursement from FEMA and the State of Florida, under the FEMA Public Assistance Program. Your adherence to all local, state and federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked. Bergeron Emergency Services regularly communicated with us and made themselves flexible with various day to day operations throughout Volusia County.

Within hours of making the phone call to Bergeron Emergency Services, Inc., a representative was in our headquarters in Daytona to implement a plan to quickly and professionally return the schools back to full operations. Following initial assessments by the Bergeron team, it was immediately evident that the impacts were much worse than we had anticipated. Bergeron's experienced team was very thorough in their explanation of the FEMA debris removal process and the key controls that would be implemented to protect our reimbursement potential. Within twenty-four hours of NTP Bergeron mobilized over 15 crews who worked tirelessly to return over 30 schools simultaneously back to normal operations within forty-eight hours. The Volusia County School District was the first school district to open schools statewide following the impacts of Matthew. More importantly, even though schools were opened, there was still much work to perform and the majority of the debris removal operations were performed while students were present. Bergeron's experience with managing the pedestrian traffic and constant coordination with our staff was paramount to our successful recovery.

In closing, I would like to thank you and your staff for working so closely with our staff to return our schools back to normal as soon as you did. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Sincerely

A handwritten signature in black ink, appearing to read "David Biletto", is written over a horizontal line. The signature is fluid and cursive.

David Biletto, Environmental Coordinator