

# TOWN OF OCEAN RIDGE

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JAMES S. TITCOMB  
TOWN MANAGER



COMMISSIONERS  
GAIL ADAMS AASKOV  
JAMES A. BONFIGLIO  
STEVE COZ  
DON MAGRUDER

February 21, 2018

Bergeron Emergency Services, Inc.  
19612 S.W. 69th Place  
Fort Lauderdale, Florida 33332

Dear Mr. J.R. Bergeron,

On Behalf of the Town of Ocean Ridge, I write to commend your company on a job well done! With the September 10<sup>th</sup> 2017 landfall of Hurricane Irma, a major storm to hit our area, our Town experienced significant impacts. All the contractors in the storm restoration process had their available resources stretched far and thin from Texas to Puerto Rico, so we were elated that Bergeron made themselves available early on, working tirelessly in our town in a timely manner.

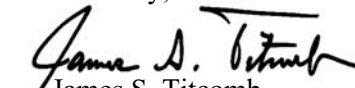
Bergeron worked diligently with our staff, the contract field monitoring firm and administration over the many facets and challenges of the clearing operations. Because of the close relations between our Town and Bergeron, we hope to maximize final reimbursements under the State managed FEMA Public Assistance Program. Your professional adherence to required local, state and federal guidelines helped us through issues that might have otherwise been unsuccessful or overlooked. Bergeron Emergency Services personnel regularly communicated with us and made themselves flexible with implementing day to day operations throughout the Town of Ocean Ridge.

Within days of this extreme storm's impact, Bergeron had staff representatives in Town to assist implement of our restoration plan with all due professionalism, returning the Town quickly to normalized operations. In fact, ahead of many similar municipalities in the immediate area thanks to your team's dedication, cooperation and creativity to get our job done!

Bergeron's experienced team was always clear in communications with us and deployed compliant debris removal operations and key controls that should greatly assist our reimbursement potential with FEMA through the state. Within just days following the landfall, Bergeron mobilized enough equipment and crews to have our Town cleaned up within all the first pass compliances.

Again, I would like to thank you and your commendable staff for working closely with our staff to return our Town to normal operations as quickly as you did. It would be my pleasure to recommend your company to municipalities in similar emergency operations circumstance in the future.

Sincerely,

  
James S. Titcomb  
Town Manager